

## 1. T&C'S

Basic Terms and Conditions of Service or as Services Provider.

- TAXWISEonline 365 Pty Ltd has received your "Basic Info Sheet /Tax Data to make sure that your Client File Be updated of any changes & relevant to your Tax Return data to ensure that it is correct for current submissions.
- All information or relevant Tax Data is to be supplied by the client.
- Prices quoted might change based on individual requirements. These prices will then be discussed and confirmed before work /Submission to Sars.
- TAXWISEonline 365 Pty Ltd is not responsible for the actions performed by SARS in finalizing your submission, including the time span involved in this regard. Time frames may vary on a case by case basis, and usually on the complexity of the situation.
- Only legally claimable expenses may be submitted to TAXWISEonline 365 Pty Ltd.
- TAXWISEonline 365 Pty Ltd or Staff will not be held liable for any omissions due to the client withholding information, either completeness of income or validity of expenses.
- By submitting your tax documents to us via email or post or By Hand, you declare full disclosure of all sources of income, expenses, allowances and capital transactions.
- You agree to provide full information necessary for dealing with your affairs; we will rely on the information and documents provided as being true, correct and complete, and will not audit the information of these documents.
- Should you still proceed to do business with us, you automatically accept the terms and conditions as stated in our the Engagement Letter available on our website .
- TAXWISEonline 365 Pty Ltd or Tax Practitioner PC Struwig is registered with SA Institute of Tax Professionals & Registered Sars efiler.